

Hilti Ahmedabad Express Repair Service Terms & Conditions

Location - Hilti Tool Repair Center Ahmedabad <https://maps.app.goo.gl/AqDTMUUxKPsZGhF87>

Express Repairs

Hilti India will offer express repair service only under T&Cs mentioned below, and Hilti reserves the right to deny this service in case of non-compliance of these T&Cs:

- Express repair will be entertained only if customers have a confirmed booking via customer support, no walk-ins are allowed at the moment
- No repair quotation will be provided to customers in case of express repair opt-in, but our standard repair cost limit will be applicable
- Once tool is repaired, we will inform you to come and collect the tool. Customers are not allowed to enter the repair center premises without proper PPE kit.
- We will accept only digital payment, to be paid at repair center right after repair
- In case customer is unable to pay post repair of the tool and the credit terms are not credit, we will request the customer to leave the tool at the TSC and collect it after successful payment completion
- If customer does not come back to collect the tool after dropping it at the TSC, we will try to contact customer for payment and collection of tool. If we are unable to contact the customer, we will hold the tool with us for 2 months post which it will be scrapped off
- In case of unforeseen shortages, if a spare part that is needed for repair is not available, then the customer will be asked to return and we will convert the repair to a regular repair. The repaired tool will be shipped back once our spare parts are replenished
- Exceptions on certain tool types which cannot be repaired in express service due to long repair times
 - heavy diamonds
 - direct fasteners
 - measuring tools

Hilti Standard Terms and Conditions of Sale Apply

- This is a supplemental document to Hilti's Standard Terms and Conditions of Sale
- Unless otherwise specified, the terms and provisions contained in the standard Terms and Conditions of Sale shall remain unchanged and apply with full force and effect.
- In case of doubt or any discrepancy between the terms and conditions of this document and those contained in Hilti's Standard Terms and Conditions of Sale, those in Hilti's Standard Terms and Conditions of Sale shall prevail.