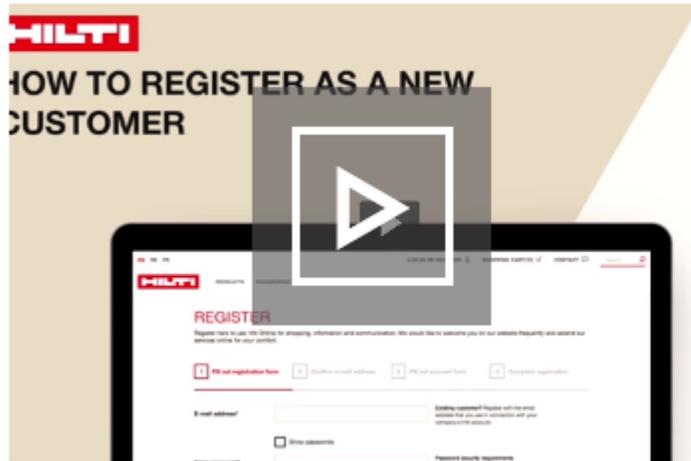


HOW TO SIGN IN?

HOW TO SIGN-IN?

- **Hilti Connect has the same login credentials as Hilti Online**

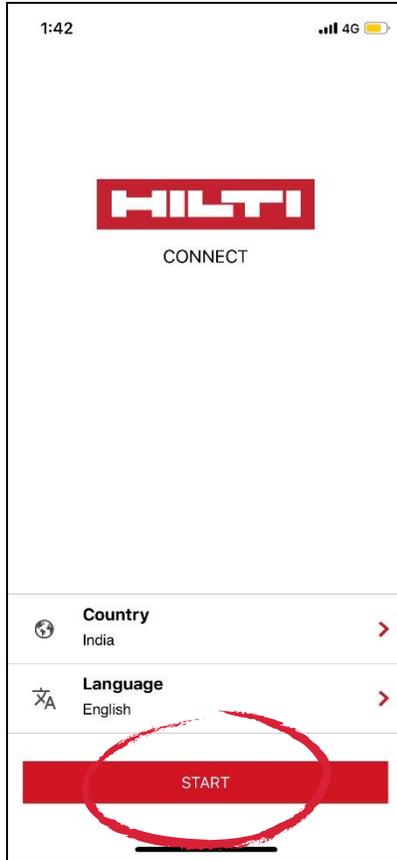


How to register as a new customer:

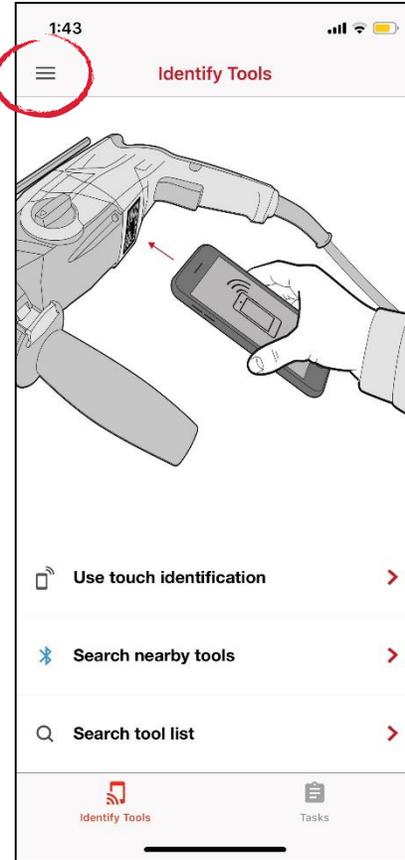
Register to enjoy great benefits of Hilti at your fingertips

[HOL Registration Guide](#)

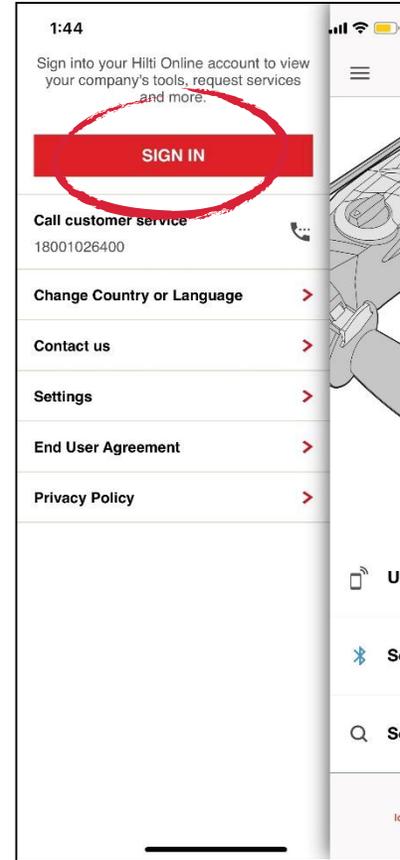
HOW TO SIGN INTO THE APP?



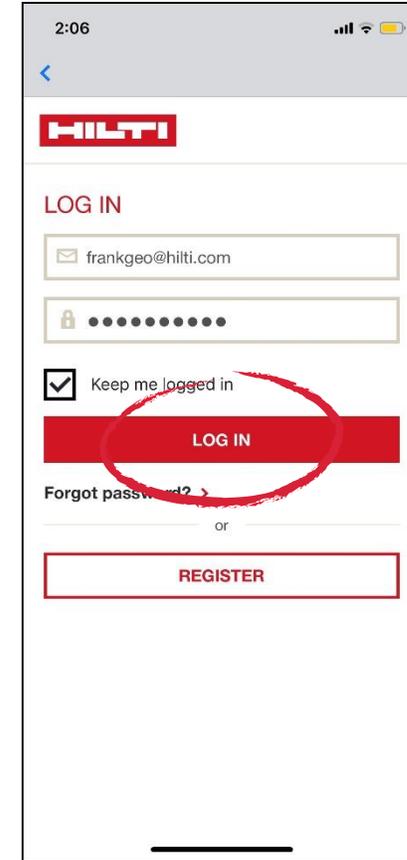
1



2



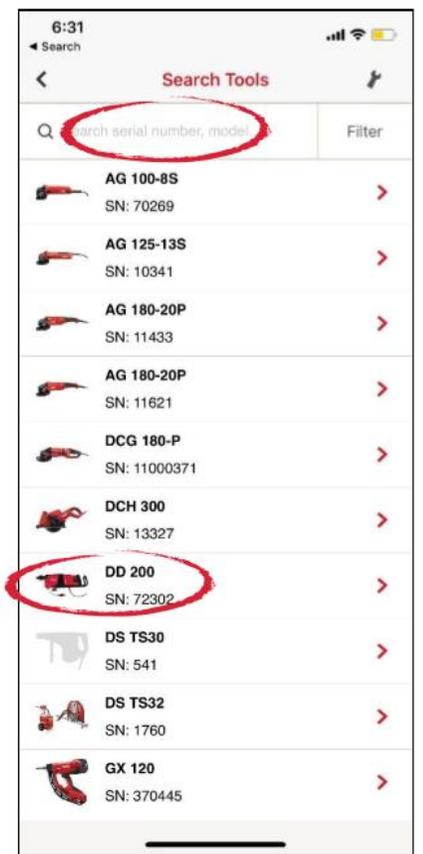
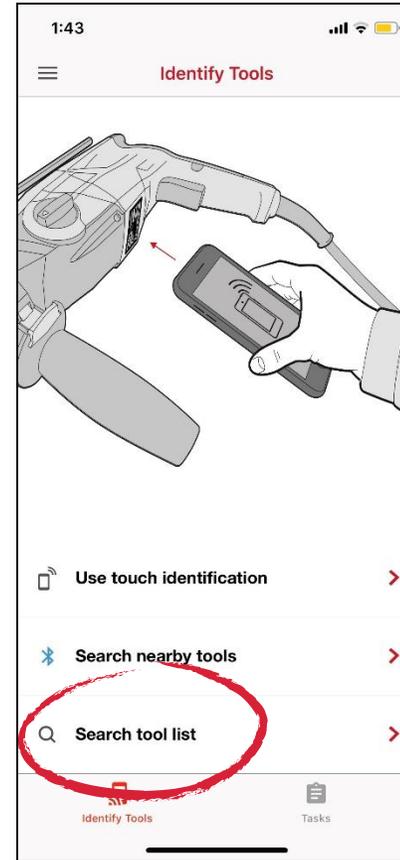
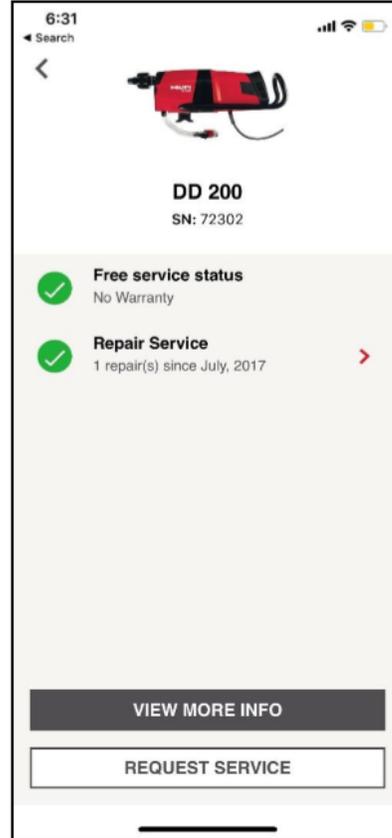
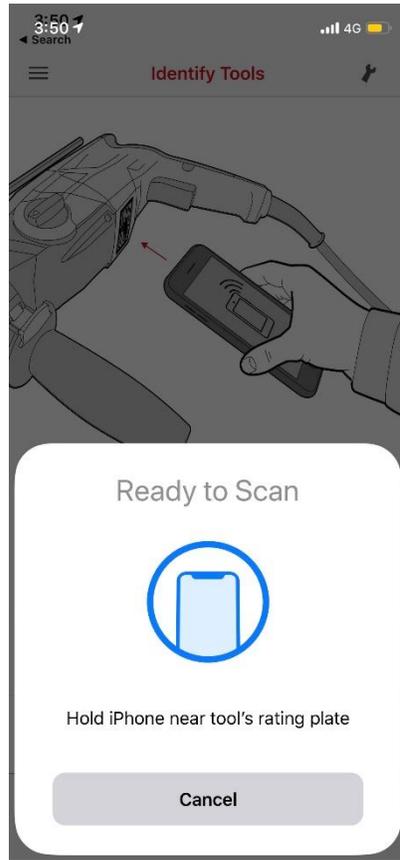
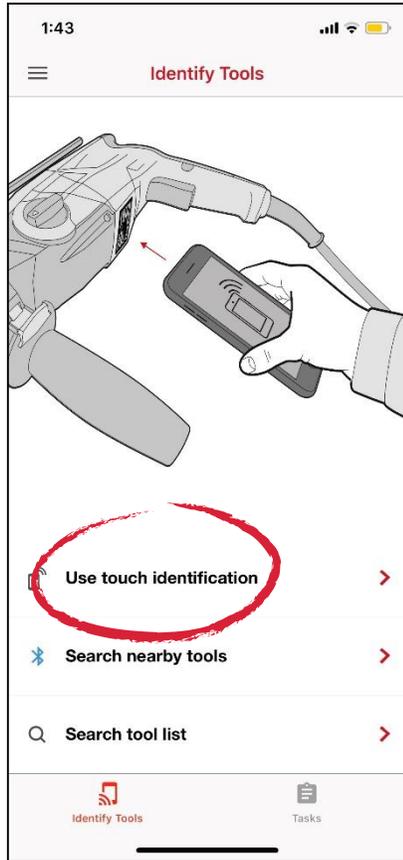
3



4

HOW TO IDENTIFY A TOOL?

HOW TO IDENTIFY A TOOL?



WITH NFC

WITH S.NO / TOOL TYPE

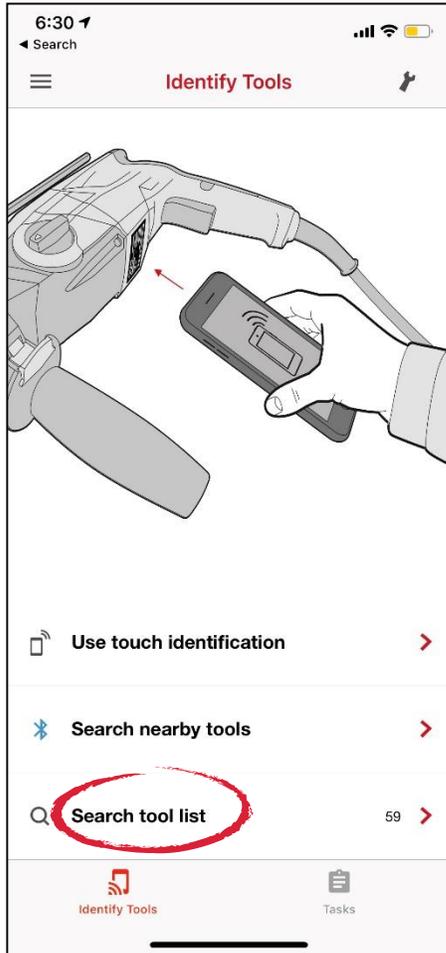


Download "Hilti Connect" on Play Store now!!



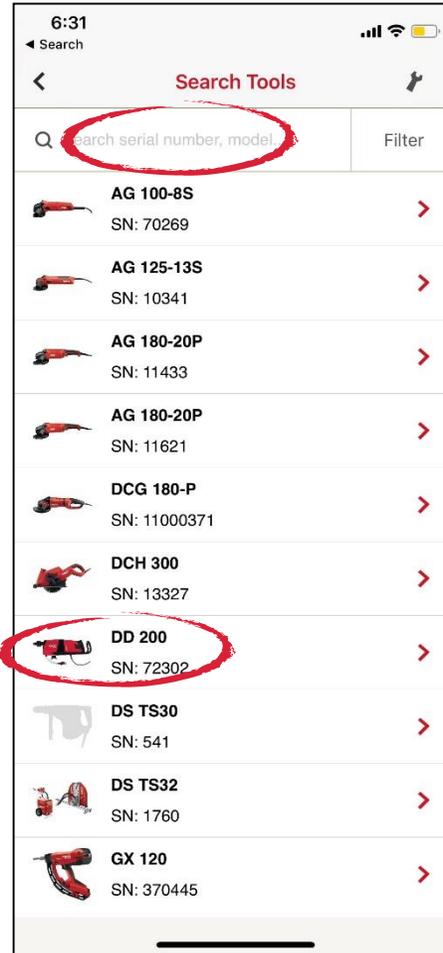
HOW TO BOOK A TOOL FOR REPAIR ON HILTI CONNECT

Step 1



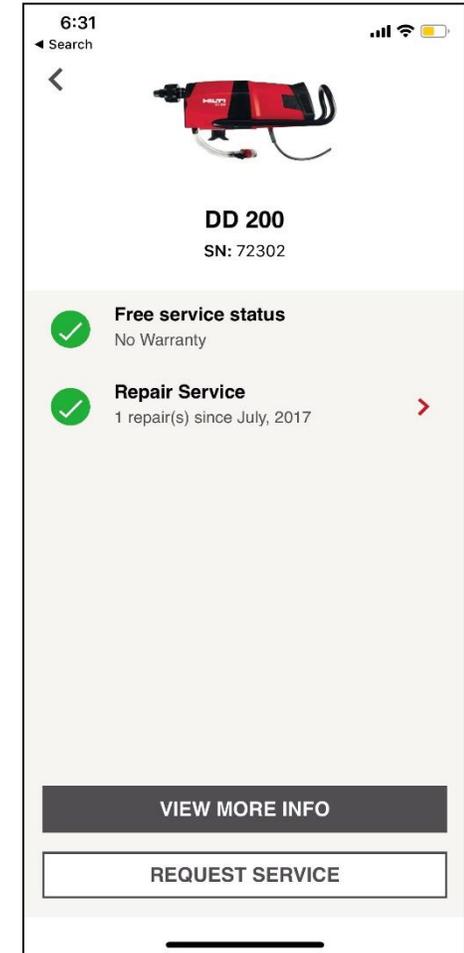
Click on "Search Tool list"

Step 2



In the search bar, type the serial no of tool that you want to book a repair & click on that tool

Step 3



Click on "Request Service" once you have selected the tool

Step 4

6:10
Search
Service Request
DD 200
SN: 72302
Service Type
Repair
Additional Information [i]
Tool case included
Fault description
Enter description of tool fault
Costs [i]
Request a quotation
Set your own repair cost limit
If exceeded, a quote will be provided
15000 INR
Quotation Receiver
Geoffrey Thomas, Franklin
ADD TO REQUEST LIST

You can set your quotation limit / request quotation & click on “Add to request list

Step 5

6:10
Search
Service Request List
1 tool in list
Repair requested
DD 200
SN: 72302
ADD ANOTHER TOOL
REQUEST PICKUP & DELIVERY

Here you can add more tools for repair or click on “Request pickup & delivery” to proceed

Step 6

6:11
Search
Pickup and Delivery
Pickup address
INTERNAL DEMO REPAIR
MOHAN CO-OPERATIVE IND.
ESTATE LTD.
BLOCK B-1
NEW DELHI
Delhi
110044
Pickup contact
Geoffrey Thomas Franklin
Pickup date
29-Dec-2018
Number of packages for carrier
The carrier will only pick up the number of packages defined
1
Pickup instructions
Information for the carrier only
Enter pickup instructions
Delivery details
Billing Address
INTERNAL DEMO REPAIR
MOHAN CO-OPERATIVE IND.
ESTATE LTD.
BLOCK B-1
NEW DELHI
Delhi
110044

You can define the pickup address, pickup contact & billing address

Step 7

6:11
Search

Pickup and Delivery

Pickup instructions
Information for the carrier only
Enter pickup instructions

Delivery details

Billing Address
INTERNAL DEMO REPAIR
MOHAN CO-OPERATIVE IND.
ESTATE LTD.
BLOCK B-1
NEW DELHI
Delhi
110044

Delivery contact
Geoffrey Thomas Franklin

Delivery instructions
Information for the carrier only
Enter delivery instructions

Billing information

Purchase order number
Enter purchase order number

CONTINUE

Also, fill in delivery contact & PO # (if available) and click on “Continue”

Step 8

6:12
Search

Order Summary

Pickup details

Delivery details

Billing Address
INTERNAL DEMO REPAIR
MOHAN CO-OPERATIVE IND.
ESTATE LTD.
BLOCK B-1
NEW DELHI
Delhi
110044

Delivery contact
Franklin, Geoffrey Thomas

Delivery instructions
None

Billing information

Purchase order number
None

Repair requested
1 item

SUBMIT ORDER

Review all details and click on “Submit Order”

Step 9

6:12
Search

HILTI

Your request has been sent.
Thank you.

✓

You have now booked your repair

We will revert back to the customer with the service order via email